仁濟抗疫

CESTED STATES



Yan Chai's Anti-pandemic Measures



同心抗疫 We Fight the Virus Together

香港經歷了三年多的疫情,隨著診確數字大幅回落,政府也在2023年3月解除口罩令,市民生活逐漸復常。

過去一年,仁濟的抗疫工作仍然繼續進行,

有幸得到各界支持我們的抗疫工作,

讓我們繼續可以為弱勢社群服務,同心抗疫。

After three years of pandemic in Hong Kong, the number of cases tested positive has gradually decreased. The mask mandate arrangement has been lifted since March 2023, and social and economic activities resumed gradually and restored normal lives of citizens.

Our work on fighting against COVID-19 still continued over the previous years. We were grateful for the support from all sectors in the society to support our work and allow us to provide services to the underprivileged.



支援弱勢 關顧長幼 Care and Support for the Elderly and Children

營運社區隔離設施

本院獲社會福利署邀請,於2022年11月29日起營運位於荃 灣西約體育館的檢疫中心,接收安老院內被界定為密切接 觸者的長者。檢疫中心於2022年12月12日轉用作暫託中 心,接收輕症或無症狀確診患者。本院社會服務部組成照 顧專隊,為中心內的長者或患者提供暫時照顧服務。暫託 中心於2023年1月26日起停止運作,營運期內本院共服務 502人。



Operation of the Community Isolation Facility

Yan Chai was invited by the Social Welfare Department to operate the quarantine centre at Tsuen Wan West Sports Centre starting from 29 November 2022 to receive elderly persons who were identified as close contacts in the residential care homes. The quarantine centre was then converted to holding centre on 12 December 2022 to receive COVID-19 patients who were asymptomatic or showing mild symptoms. Our Social Services Department formed a care team to provide temporary care services at the centre. The holding centre has ceased operation since 26 January 2023. In the operation period we served 502 persons in total.







YC Care for You 2.0

本院獲賽馬會「新冠肺炎緊急援助基金」第二輪資助推展 計劃,當中包括將3,650個防疫包派發予有需要家庭及學 童, 關顧社區內弱勢社群。

YC Care for You 2.0

With the support of the Jockey Club "COVID-19 Emergency Fund" Phase 2, we launched the project to deliver 3,650 "YC Care" kits to families and students in need.





餐廳復常 重新服務大眾

因應疫情逐步緩和,康文署曹公潭戶外康樂中心已於2022年 5月27日起重新開放予市民使用。在YC18(曹公潭戶外康樂 中心)餐飲服務重啟前,餐廳已完成深層清潔及打蠟,亦劃 分餐飲區域及銷售區域,減低感染風險。同時,本院與營 地工作人員溝通協調,確保餐廳運作符合食物環境衞生署 的防疫要求。

Services of Restaurant Resumes

The Tso Kung Tam Outdoor Recreation Centre has been reopened to the public since 27 May 2022, and the restaurant services have also been resumed. Before services restarted, the restaurant underwent a deep cleaning and polishing. In addition, the catering area and sales area were separated so as to reduce the risk of cross-infection. At the same time, we communicated and coordinated with the campsite coordinator to ensure compliance with the pandemic prevention requirements of the Food and Environmental Hygiene Department for restaurants.



information/ guidelines were posted at main entrance



同工指示顧客以電子溫度計量度體溫及使用疫 苗記錄通行證掃瞄器 Colleague guided the customer to use the digital thermometer and the QR code scanner

for vaccination record







為學前兒童提供線上學習

本院學前復康單位於疫情期間在學童學習、家長訓練和教 職員培訓方面相應作出調節,如提供學童線上訓練和學 習、家長或教職員線上講座及工作坊、使用透明口罩為學 童提供訓練等。

Online Learning for Pre-school Children

During the pandemic, our pre-school rehabilitation service units made corresponding adjustments in terms of children's learning, parent and staff training, such as conducting online trainings for children, online talks and workshops for parents and staff, as well as using transparent masks to provide trainings for children.



家長/教職員線上講座及工作坊 Online talks and workshops for parents and staff



使用透明口罩提供訓練,以便學童

為學童谁行線上訓練和學習 Online training and learning for children

觀察説話口型

Using transparent mask to assist in training for children



校園防疫 邁向復常 Fight Pandemic, Resume Normalcy

防疫措施

教育局於2022年4月及5月分階段放寬社交距離,容許中 小學及幼稚園恢復半天面授課程,讓學生重新投入校園生 活,享受不同的學習活動。為確保學生健康及持續防疫, 各校均繼續按衞生防護中心指引加強校舍清潔和消毒。此 外,為配合每天上學前完成快速抗原測試的要求,各校亦 為有需要的學生準備測檢套裝,支援家長採購物資的經濟 壓力。

幼稚園方面,各校均善用了教育局的撥款,完成了通風檢 測及改善措施,包括聘請專業人士進行通風檢測,並且因 應需要添置了高效顆粒空氣過濾設備的空氣淨化機,加強 防疫效果。

Prevention Measures

The Education Bureau relaxed social distancing in April and May 2022, allowing secondary schools, primary schools and kindergartens to resume face to face classes on a half-day basis. As a result, students could enjoy school life and activities again. To ensure the hygiene and protection to students, our schools maintained a high level of cleaning and disinfection of school premises according to the guidelines of the Centre for Health Protection. On the other hand, our schools offered COVID-19 rapid antigen test kits to students in need who need to complete the test before returning to school.

For kindergartens, all schools have made good use of the grant allocated by the Education Bureau to complete ventilation assessment and improvement measures, including hiring professionals to conduct ventilation assessment, and purchased air purifiers with high-efficiency particulate air device, so as to enhance the effectiveness of pandemic prevention.



學校安排專業清潔公司為校園進行大清潔 Our school arranged professional cleaning service to maintain school hygiene



Students in need received RAT test kits



幼稚園通風檢測及改善措施 Ventilation assessment was conducted in kindergarten







鼓勵疫苗接種

為鼓勵更多學生接種2019冠狀病毒病疫苗,學校除了鼓勵學生到社區疫苗接種中心接種疫苗外,更主動安排到校接種服務。於2022年9月,院屬三間幼稚園/幼兒中心先後舉辦學童疫苗接種活動,方便學生及家長在校園內接種疫苗,提升個人防護能力。截至2023年2月,在教育局「學校疫苗接種」嘉許計劃中,本院共有六間屬校獲得金獎、四間獲銀獎及六間獲銅獎。



學重疫苗接種活動 On-campus vaccination service for kindergarten students

Encourage Vaccination

In order to encourage more students to get vaccinated against COVID-19, our schools not only encouraged students to go to the community vaccination centre to get vaccinated, but also proactively arranged on-campus vaccination services. In September 2022, there are 3 affiliated kindergartens/child care centres arranged the service, making it easier for students and their parents to get vaccinated and strengthen their personal protection barrier. As at February 2023, we have 6 schools received the Gold Award, 4 received Silver Award and 6 received Bronze Award in the School Vaccination Commendation Scheme organised by the Education Bureau.





復課下的學習

隨著恢復面授課堂,學習生活由電子或視像模式回復日常的面授方式。學校均設計了不同的學習活動讓學生重投校園生活,例如:創科、藝術、運動等,令學生保持體能及建立社交等各方面的均衡發展。此外,本院亦與不同機構合作,包括土木工程拓展署、香港中移動等,為學生安排多元活動。



院屬羅陳楚思小學學生在 生態園中進行壁畫創作 Mural painting at the Eco-Garden of Yan Chai Hospital Law Chan Chor Si Primary School



Learning Support under Class Resumption

Under the resumption of face-to-face classes, learning life has returned to daily face-to-face teaching from electronic or video learning. Our schools designed different learning activities to allow students to back to normal school life, such as innovation and technology, art, sports, etc., so that students can maintain a balanced development of physical fitness and social interaction. In addition, we also colloborated with different organisations to arrange various activities for students, including Civil Engineering and Development Department, China Mobile Hong Kong, etc.



Students visited the Hong Kong Palace Museum

遊的過程







醫護同心 守護病人 We Fight the Virus Together

經歷逾三年的新冠疫情,本院致力推行最嚴謹的防疫措 施,以保障市民大眾及員工的安全。其後於2022年初本港 爆發第五波疫情,變異病毒株迅速在社區擴散,本院進一 步加強屬下各醫療單位的防疫裝備,包括採購大量快速抗 原檢測套裝供屬下醫療單位員工在每日上班前在家中進行 快速抗原檢測,以達至「早發現,早隔離,早治療」的抗 疫策略。

本院屬下各醫療服務單位採取以下防疫措施:

- 求診者進入診所範圍前必須佩戴外科口罩及量度體溫。
- •添置醫療級抗病毒空氣淨化機。
- 放置酒精搓手液,供求診人士消毒雙手。
- •加強清潔工作,定時消毒診所設備及共用位置,包括診 室的門柄及把手、接待處、輪侯區的座位及地板。
- 利用電子顯示屏或告示版,提供防疫及健康資訊。
- 為確保求診者安全,各牙科診所於每次診症後以酒精消 毒噴霧嚴謹清潔牙椅及漱口盤,使用即棄枕墊及椅墊, 以保持高規格的消毒程序。
- 各中醫診所的針灸治療床使用即棄床墊及枕頭套,亦於 求診者離開後更換。
- 各中醫診症室內加設防疫隔板,座椅亦於每次診症後以 酒精消毒噴霧清潔,減低病菌傳播風險。
- 洗腎中心的消毒清潔措施嚴格遵照醫院管理局及衞生署 制訂的醫療程序。
- 員工每天上班前在家中量度體溫及進行快速抗原測試並取 得陰性結果方可上班;本院亦會為醫護人員提供防疫物 資(例如快速抗原檢測套裝)及個人防護裝備。
- 為減低單位內交叉感染的風險,診所設有分隔膠板的座 位讓員工用膳。

Over the past three years of COVID-19 pandemic, we have strived our best to implement the tightest standards of anti-pandemic measures to safeguard the public and our staff. Until the outbreak of fifth wave of COVID-19 variant disease in the community since early 2022, we have further strengthened the protective gears at all our medical units, such as the bulk procurement of rapid antigen test kits for all our staff to conduct daily rapid antigen tests by themselves before work, in order to achieve the objectives of "early identification, early isolation and early treatment".

Some preventive measures and arrangements of our medical service units have been implemented as follows:

- · All visitors should wear a surgical mask and conduct body temperature checking before entering the clinic.
- · All units have been equipped with antiviral air purifiers at medical grade.
- Provide alcohol-based hand rub for visitors.
- · Clean and disinfect clinic facilities and common areas frequently, including the knobs and handles, reception area, waiting area and floor.
- · Broadcast anti-pandemic and health information in e-Panel or notice board.
- · Maintain good hygienic standard in all dental clinics, including clean and disinfect dental chair after each consultation, and usage of disposable dental chair covers.
- · Use of disposable mattress covers and pillow cases for acupuncture services in all our Chinese medicine centres.
- · A clear plastic partition is used to reduce the risk of disease spreading during consultation in all Chinese medicine centres, and alcohol spray is used to disinfect chairs after each consultation.
- Renal Dialysis Centre consistently follows the relevant medical services guidelines set by Hospital Authority and Department of Health.
- · Staffs are requested to check their body temperature and conduct rapid antigen tests every day before work with negative results. Meanwhile, sufficient anti-epidemic supplies such as rapid antigen test kits and protective equipment are provided.
- To reduce the spread of virus in the workplace, all medical units have separate seats with partition for staff to have dining.



派發防疫包 Anti-pandemic pack distribution

電子顯示屏展示防疫資訊 e-Panel for broadcasting anti-pandemic information



同時,本院位於荃灣區、葵青區及深水埗區的中醫診所暨 教研中心(下稱「教研中心」)應醫院管理局邀請,分別於 2020年12月及2022年3月起參加「中醫門診特別診療服 務」,為在本港公立醫院接受2019新型冠狀病毒病治療後 出院的人士,以及完成社區或家居檢疫隔離令的人士,提 供免費的中醫內科門診復康服務。

本院屬下荃灣區及葵青區教研中心更由2022年4月起參與由醫院管理局策劃的「安老院舍遙距視像診症服務」,安排中醫師透過線上遙距方式替染疫的安老院舍職員或院友提供一站式內科診症及派遞藥物服務。與此同時,本院屬下三間教研中心亦開展「中醫電話諮詢服務」,派駐中醫師於醫管局電話熱線中心解答市民對中醫藥方面的查詢,把本院中醫服務進一步推展至不同人士,突破地域界限。此外,教研中心亦於2022年3月至8月期間協助分發國家捐贈的抗疫中成藥,與市民大眾攜手抗疫。

除了教研中心積極配合醫院管理局的抗疫政策外,本院屬下自負盈虧中醫診所亦提供不同類型的針對性治療服務,例如2022年3月適逢本港第五波疫情高峰期,不少員工及其同住家屬染疫,自負盈虧中醫診所遂於2022年4月開展「遙距視像診症服務」,為董事局辦事處、屬下醫療單位的員工及其同住家屬,以及社會服務部安老院舍部分員工提供網上健康諮詢及遙距視像診症服務。其後於2022年8月更把遙距視像診症服務轉為恆常化服務並推展至社區。

此外,自負盈虧中醫診所亦於2022年8月開始,與香港中醫中藥界聯合總會及中醫藥發展基金攜手合作開展「攜手齊心-中醫藥新冠復康診療計劃」,為確診感染新型冠狀病毒病並已在香港公立醫院出院,以及完成社區或家居隔離令但仍有病徵的合資格本港居民,提供免費中醫內科門診服務。

Besides, our Chinese Medicine Clinics cum Training and Research Centres (CMCTRs) have been invited by Hospital Authority to participate in "Special Chinese Medicine Out-Patient Programme for COVID-19 Patients" since December 2020 and March 2022, and subsequently participated in Chinese Medicine Services for Residential Care Homes for the Elderly Programme since March 2022 for providing one-stop telemedicine and medicine delivery services to those infected staff and residents of elderly homes. Furthermore, CMCTRs even deployed Chinese medicine practitioners to the call centre of Hospital Authority for participating "Chinese Medicine Telephone Enquiry Services" so as to answer citizens' incoming calls regarding their enquiries on Chinese medicine issues amid the fifth wave of COVID-19 epidemic.

Meanwhile, our CMCTRs have also assisted in distributing the anti-pandemic Chinese medicine donated by the Mainland from March to August 2022.

Furthermore, during the fifth wave of COVID-19 epidemic in Hong Kong, some of our staff and their family members were infected. Therefore, our Chinese medicine clinics have provided complementary online health enquiry and telemedicine services for those working in our Board office, subsidiary medical units and elderly homes of Social Service Department since April 2022. Subsequently, starting in August 2022, we converted this service to a regular basis and extended the service targets to the general public.

In addition, our four self-financing Chinese medicine clinics have joined hands in co-organising the "Together We Unite – Chinese Medicine COVID-19 Rehabilitation Scheme" with Hong Kong Chinese Medicine Alliance and Chinese Medicine Development Fund since August 2022 for providing complementary general consultation services to those infected local citizens being discharged from public hospitals or community isolation facilities, or those completed home isolation order.



針灸治療床使用即棄床墊及枕頭套 Disposable mattress covers and pillow cases for acupuncture services



向醫療服務單位職員提供快速抗原檢測套裝 Rapid Antigen Test Kits for staff



報



其後由2022年第四季起,本港疫情轉趨穩定,港府於同年 12月底大幅度撤銷多項社交距離措施,包括取消「安心出 行」、疫苗通行證、限聚令等,其後更宣佈於2023年1月 底撤銷確診者的檢疫隔離令,使本港逐步邁向疫後復常的 階段。因此,本院屬下各醫療服務單位亦因應港府最新政 策而調整防疫措施,但仍會維持各診所的消毒清潔工作, 並要求診所職員及求診者須於診所範圍內佩戴口罩。同 時,本院亦鼓勵診所職員於每天上班前在家進行快速抗原 測試,以減低傳播病毒的風險。



Online health enquiry and consultation services

The pandemic situation in Hong Kong has been substantially relieved since the fourth quarter of 2022, in which the government has ceased the implementation of different social-distancing and anti-pandemic measures such as the suspension of "LeaveHomeSafe" mobile app and the cessation of vaccine pass in late December 2022. Even the quarantine isolation order of infected persons is no longer valid in late January 2023 for gradual resumption of the community. Hence, our medical service units have to adjust



the corresponding antipandemic measures from time to time, but we are still striving for providing the clean and safe environment for our staff and patients with regular disinfection works and mandatory requirement of wearing surgical mask within the clinics. Our staff is still recommended for conducting rapid antigen tests every day before work so as to minimise the potential risks of virus spreading.



慈善基金 伸出援手 Less Privileged Find Hope in Helping Hand

社交媒體應用於援助申請

鑑於疫情肆虐,慈善基金部利用通訊軟件、社交媒體和電 子郵件來處理援助申請。申請者可使用流動通訊應用程式 WhatsApp的視訊通話功能,與本院的個案工作者進行遙 距會面,這既可節省申請者的交通時間,讓他們不必親身 到本院進行申請,亦可降低感染風險。另一方面,本院向 貧困的單親家庭、長者、失業、殘疾及低收入人士派發防 疫物資,共同抗擊病毒。





Use of Social Media to Handle **Application Process**

In the wake of the pandemic, Charitable Funds Department makes use of communications software, social media and email to process the application for the people who are in urgent need. Applicants can use the video call function of WhatsApp to undergo a remote meeting with our caseworker. It can save transportation time for applicants and reduce the risk of infection as they do not need to commute to Yan Chai in person for application during the pandemic. On the other hand, we distributed anti-pandemic materials to the elderly, jobless, single-parent families. disabled persons and the low income earners who live from hand to mouth, in order to fight the virus together.







加強推廣智能電子產品回收計劃

Boosting Promotion of the Smart Electronic Products Recycling Programme

本院積極呼籲公眾捐出性能良好的手提電腦或平板電腦,以幫助更多基層學童應付電子學習需要。本屆收到 熱心市民捐款五萬元,讓我們可以為多名低收入學童添 置平板電腦。 We actively encourage the public to donate laptops or tablets with good performance to assist more underprivileged students meet the needs of e-learning. This year, enthusiastic citizens donated \$50,000 to support the programme and allow us to purchase tablets for low-income students.







關懷員工 保障健康 Caring for Staff

仁濟醫院董事局參考政府上班的防疫及檢測指引,以締造 安全的工作環境,故本院董事局員工定期獲派發外科口罩 及快速抗原測試包,而外勤同事更獲派發額外的消毒及防 疫用品。除派發防疫用品外,本院更會採購抗疫藥物、快 速抗原測試包等,以方便員工可集體訂購。

向員工派發快速抗原測試包

向員工派發快速抗原測試包 Distribution of COVID-19 Rapid Antigen Test Kits to staff In order to create a safe working environment, Yan Chai Hospital Board refers to the pandemic prevention and testing guidelines from government. All of our staff have received surgical masks and COVID-19 rapid antigen test kit, regularly and extra disinfection and anti-pandemic supplies are provided to staff working outdoors.

In addition to distributing anti-pandemic items for daily usage, the Yan Chai also provides group purchase of supplies such as anti-pandemic drugs and rapid antigen test kits at a lower price for the staff.



除為員工提供抗疫物資,仁濟亦協助員工採購部份抗疫物資 Apart from providing anti-pandemic supplies for daily usage, Yan Chai also provided group purchase of some anti-pandemic supplies at a lower price for the staff



捐贈抗疫物資鳴謝名單 **Donors Acknowledgement**

自第五波疫情爆發以來,本院持續收到不同企業、團體及善 長捐贈的抗疫物資。由2022年4月至2023年3月,累計已有接 近一百五十個機構及善長合力捐贈超過十萬枝快速抗原測試 劑、四十萬個口罩及三萬四千份抗疫物資予仁濟。本院已按 各善長的意願及屬下單位的需要迅速分發物資,謹此衷心感 謝以下機構及善長於全港抗疫時期,發揮同舟共濟,守望相 助的精神,與仁濟攜手協助有需要人士,共同抗疫。(排名不 分先後,如有錯漏,敬請見諒。)

Since the outbreak of the 5th wave of COVID-19, Yan Chai has been receiving donation of over 100,000 pieces of rapid antigen test kits, 400,000 pieces of surgical masks and 34,000 different kinds of pandemic prevention supplies from April 2022 to March 2023. Thank you for the generosity of near 150 donors who care for the people in need and walk with Yan Chai to fight against the virus together. (In no particular order)

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